Missing Student Policy

If a member of the university community has reason to believe that a student residing in on-campus housing is missing, they should immediately notify the City of Auburn Police Division at 911 (emergencies) or 334-501-3100. The City of Auburn Police Division will have primary responsibility for investigating reports of missing students residing in on-campus housing and will make an official determination as to whether a student is missing.

Upon investigation, should the City of Auburn Police Division determine that the student is missing, they will promptly notify the Auburn University Department of Campus Safety & Security. Within 24 hours of a determination by police that a student is missing, Auburn University will notify:

- The student’s missing person confidential contact(s), if they have registered one;
- The student’s custodial parent or legal guardian, and any other designated contact person, if the missing student is under the age of 19 and is not an emancipated individual. (Because the age of adulthood in Alabama is 19, we choose to notify the parent or legal guardian of a missing student who is under the age of 19, which also meets the Clery Act requirement to notify the parent or legal guardian of a missing student under the age of 18.)

Auburn University will make reasonable efforts to assist with missing person investigations for all Auburn University students, regardless of whether they reside in on-campus housing.

Identifying Emergency Contacts and Missing Person Confidential Contacts

In addition to registering general emergency contacts, students, faculty, and staff have the option to confidentially identify one or more individuals to be contacted by Auburn University in the event the student, faculty, or staff member is determined to be missing for more than 24 hours. Missing person confidential contact information is only accessible to authorized campus officials and law enforcement and will not be disclosed outside of a missing person investigation. In AU Access, on the Campus Life tab, there is a channel titled “My Emergency Contacts” where students, faculty, and staff can register the following:

- **AU ALERT** contact information. This is how the university notifies students, faculty, and staff of emergencies requiring their immediate action.

- **General emergency contacts**: This is who the university will contact in the event a student, faculty member, or staff member is involved in a serious emergency or crisis.

- **Missing person confidential contacts**: This is who the university will contact if the police determine the student, faculty member, or staff member to be missing. Students residing in on-campus housing are notified each fall semester of the need to provide missing person confidential contacts.